



**TOWN OF MILLIKEN  
TOWN BOARD OF TRUSTEES  
AGENDA MEMORANDUM**

To: Mayor Tokunaga and Town Board of Trustees	Meeting Date:
From: Steve Watkins, IT Specialist	Wednesday, September 9, 2015
Via: Kent Brown, Town Administrator	

Consent: <b>X</b>	Action:	Discussion:	Information:
Agenda Title: Consideration of a revised agreement by and between the Town of Milliken and Loud & Clear Telecommunications			
Attachments: Proposed Agreement for Fiber connectivity to Town Hall			

**PURPOSE**

To review and consider for approval an agreement with Loud & Clear Telecommunications.

**BACKGROUND**

The original agreement with Loud & Clear in 2010 was to have bonded T1's provide internet and VOIP phone service to Town facilities. The bonded T1's have 3Mbps (megabits per second) upload/3Mbps download capacity. Recently, there have been a couple issues regarding the capacity serving Town Hall and the PD. Quality has suffered and the addition of video cameras for various purposes is not able to be used on the same system because it took down the phone system a couple different times. Consequently, staff contacted three providers including TDS, Front Range Internet and CenturyLink. Loud & Clear is a reseller of CenturyLink services. Each provider was asked how best to increase bandwidth capacity to the Town Hall/PD complex. After much discussion with the providers, Loud & Clear provided this proposal (as a reseller of CenturyLink services). The result is \$855/month for 20Mbps upload/20Mbps download capacity by installing fiber connection to the complex. The cost is \$5/month more than the current contract with no additional installation costs which is far less than the proposals received at the beginning of the process.

The current contract will be cancelled. The proposed contract will be for 36 months with 3 months free. Installation costs are included. Typical time for installation is 60 to 90 days. Loud and Clear will maintain the lines once installed since this is a managed solution.

## **BUDGET IMPLICATIONS**

The monthly cost will increase \$5/month. However, with the incentive of 3 months free, the annual cost will be lower in the first year's budget. Subsequent years will be just the \$5/month increase.

## **RECOMMENDATION**

Staff recommends approval of the proposed revised agreement.

## **SUGGESTED MOTION**

"I move to approve the revised agreement between the Town of Milliken and Loud and Clear Telecommunications to provide a fiber connection to Town Hall."